## **POSITION DESCRIPTION**

## POSITION TITLE: Systems Engineer REPORTS TO: CFO

**POSITION OBJECTIVE:** Establishes and maintains an efficient and operational infrastructure environment that meets the ongoing needs of the organization.

## **POSITION RESPONSIBILITIES:**

- 1. Evaluate, recommend, install and administer infrastructure components; including but not limited to:
  - Active Directory, DHCP, DNS and Group Policy
  - Dell Servers physical and virtual
  - Compellent SANs
  - VMware virtual infrastructure
  - Windows Server OS 2008 2016
  - Cisco switches, Watchguard firewalls, PON fiber to desk OLT & ONTs, Aruba wireless access points
  - ShoreTel VOIP telephone system
- 2. Proactively monitor and report on infrastructure and application performance
  - Identify, troubleshoot and resolve issues
  - Implement measures to prevent potential issues or reoccurrence
  - Review logs for unique events and make adjustments as necessary
- 3. Disaster Avoidance and Recovery
  - Establish, administer and monitor Veeam backup solution
  - Test backups on a periodic basis as validation
- 4. Create and maintain appropriate documentation to meet the business needs; including but not limited to:
  - Compliance
  - Daily operations
  - Succession
- 5. Foster a spirit of collaboration and teamwork
  - Provide secondary support to Help Desk as needed
  - Provide guidance and instruction to other employees to insure redundant critical skill sets
- 6. Perform other duties or responsibilities as needed

## **POSITION REQUIREMENTS:**

- Business/technical degree or equivalent experience (5-8 years) including administration of multi-sites and/or remote data location (i.e., colo)
- Administration, support and troubleshooting experience with Active Directory, DHCP, DNS, Group policy, and MS Exchange Server and SharePoint. ERP experience preferred.
- Windows Server OS 2008 2016 support and administration
- Server and SAN support and administration preferably Dell Servers and Compellent SANs
- Server and Desktop Virtualization experience preferably VMware vSphere with vCenter
- Backup and Disaster recovery administration preferably Veeam
- Microsoft SQL server administration experience
- Network routing and switching experience preferably Cisco switches and Watchguard firewalls in multisite environments
- Desktop and Server Antivirus experience preferably TrendMicro